



**SURUHANJAYA KOMUNIKASI DAN MULTIMEDIA MALAYSIA**  
*(MALAYSIAN COMMUNICATIONS AND MULTIMEDIA COMMISSION)*

**INVITATION TO REGISTER INTEREST**

**AS**

**UNIVERSAL SERVICE PROVIDER**

Ref.: USP/BROADBAND/03/2010

Date: 17 August 2010

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## **SECTION I**

### **INTRODUCTION**

#### **1. BACKGROUND**

- 1.1. The Universal Service Provision (USP) project is an ongoing effort to promote the widespread availability and usage of network services and applications services by encouraging the installation of network facilities and the provision for network services and applications services in underserved areas and/or for underserved groups within the community.
- 1.2. Suruhanjaya Komunikasi dan Multimedia Malaysia (SKMM) had, pursuant to subregulation 4(1) of the Communications and Multimedia (Universal Service Provision) Regulations 2002 [P.U.(A) 419/2002] (as amended by P.U (A) 258/2008 ("the Regulations")), issued and published a notification specifying a list of universal service targets under Notification Ref. No.: NT/USP/1/01, NT/USP/2/02, NT/USP/1/04, and NT/USP/08/01 ("the Notification").
- 1.3. This Invitation is made pursuant to subregulation 5(1) and subregulation 3(1)(b)(i) and subregulation 5(2)(ba) of the Regulations ("this Invitation"). Licensees are hereby invited to register their interest to be the universal service provider in the universal service targets specified in **Appendix 1** in accordance with the details set out in this Invitation.
- 1.4. Under this Invitation, the provision of individual broadband access services shall take the form of netbooks provisioning coupled with broadband subscription package for one (1) month for distribution to needy students and low income households living in the rural areas under the Komputer 1Malaysia Phase 2 rollout.
- 1.5. The Komputer 1Malaysia initiative, which was announced by Y.A.B. Prime Minister ("YAB PM") on 24 March 2010 under the National Broadband Initiative (NBI), aimed at providing netbooks to poor students and low income households living in the rural areas in view of boosting up the broadband access service takeup per household in accordance with the National Broadband Plan (NBP).
- 1.6. The ultimate goal of this project is to ensure that communities living in underserved areas are connected to mainstream Information and Communications Technology (ICT) development thus enabling and empowering these connected communities and bring about socio-economic development for those communities in the various sectors such as agriculture, education, health, business, amongst others.

## **SECTION II**

### **INVITATION TO REGISTER INTEREST**

#### **2. GENERAL EXPLANATION ON THE SERVICES TO BE PROVIDED**

- 2.1 This Invitation is made with respect to the universal service provision objectives set out in regulation 3 of the Regulations of the provision of individual access to broadband access service.
- 2.2 The Komputer 1Malaysia Phase 2 initiative shall be implemented to enable the following requirements to be met:
  - (a) to enable the target recipients of the netbooks in the clusters of universal service targets listed under **Appendix 3** to access to broadband services;
  - (b) each netbook shall be equipped with the hardware and software capable of performing basic ICT activities and able to access the Internet broadband access service as set out in **Appendix 4**; and
  - (c) the broadband access service of each to be offered for the target netbook recipients shall be at the minimum speed set out in item 2 of **Appendix 4**.

#### **3. REGISTRATION OF INTEREST AS UNIVERSAL SERVICE PROVIDER**

- 3.1 Interested Licensees who wish to register their interest to become the universal service provider pursuant to this Invitation must fulfill the following requirements:
  - (a) hold the requisite licences that enable them to carry out the scope of work under this Invitation within the scope of their licences and must be a holder of the following licence:
    - i) Applications Services Provider (class) licence.
- 3.2 Licensees may register their interest to become the universal service provider for:
  - (a) any one;
  - (b) a combination; or
  - (c) allof the universal service targets (“UST”).
- 3.3 Interested Licensees shall register their interest with SKMM by completing the form enclosed in **Appendix 2** of this Invitation. Please note that the deadline for submitting the duly completed registration of interest forms in relation to the universal targets is stated in Item 7.1 of this Invitation.
- 3.4 Licensees are hereby reminded that pursuant to subregulation 6(1) of the Regulations, those who have registered their interest will be legally obliged to submit their draft universal service plan(s) (“quotation”) for their chosen UST(s). The scope of the

quotation and the manner of submission are specified in Items 4 and 5 of this Invitation. A Licensee who fails to comply with subregulation 6(1) commits an offence under the Regulations and shall on conviction be liable to a maximum fine of RM300,000.00 or imprisonment for a maximum term of 3 years or both.

- 3.5 SKMM will, as one of the factors considered in designating a licensee for the UST(s), give preference to Licensees who:
- (a) bid for all the USTs as stated in **Appendix 1**; and
  - (b) propose in their quotation the attractive broadband package for providing broadband subscription service.

#### **4. SCOPE OF THE DRAFT UNIVERSAL SERVICE PLAN(S) (“QUOTATION”)**

- 4.1 The quotation to be submitted by the Licensees shall contain the following information:
- (a) a detailed description of the technology to be deployed in respect of the universal service target on site by site basis;
  - (b) the timetable for the provision of the broadband subscription package;
  - (c) the name, address and contact numbers of the project management and coordinating team and supervising officer of the Licensee for the universal service target;
  - (d) the detailed itemised pricing under capital cost for netbooks and broadband applications services (for one (1) month) to be provided on site by site basis; and
  - (e) any other information which SKMM may require.

#### **5. ADDITIONAL INFORMATION**

- 5.1 The following information is to be submitted by the Licensee ONE-OFF in both hardcopy and softcopy containing the following information:
- (a) the details of the company profile with the following required information, but not limited to:
    - i) paid-up capital;
    - ii) status of registration (MoF/SSM);
    - iii) capacity of the company (workforce);
    - iv) nature of business;
    - v) management and key personnel profile;
    - vi) track record / exposure in IT business;
    - vii) financial report and revenue;

- (b) a detailed description of the computer agencyship with the following details required, but not limited to:
  - i) reseller agreement / distributorship / affiliation with other OEM;
  - ii) validity period;
- (c) the information on the support and services plan with the following details required, but not limited to:
  - i) details on existing / planned (with timeline) warranty, support and services infrastructure network (own, partners, retailers) covering the whole of Peninsular Malaysia, Sabah and Sarawak;
  - ii) number of branches / regional offices;
- (d) a brief information of the product and specifications;
- (e) the details of the commitment on units production and delivery timeline; and
- (f) other relevant information.

## 6. SUBMISSION OF QUOTATION

- 6.1 Licensees should submit one quotation for each of the universal service targets that they registered for as per the list in **Appendix 1**.
- 6.2 Please take note that the deadline for the submission of the quotation(s) for the universal service targets is stated in Item 7.2 of this Invitation.
- 6.3 Each quotation shall be submitted in DUPLICATE and shall be enclosed in a sealed envelope marked with:
  - (a) the SKMM's Invitation reference (**INVITATION REF. NO.: USP/BROADBAND/03/2010**) at the top left hand corner of the envelope;
  - (b) The two (2) hard copies of the quotation submitted shall be marked as follows:
    - i) one (1) copy to be marked "ORIGINAL";
    - ii) one (1) copy to be marked as "COPY";
    - iii) all pages of the two (2) copies of the quotation shall be duly initialled and affixed with a rubber stamp of the Licensee; and
    - iv) for ease of reference, the pages for the quotation shall be numbered in the following format: " 1 of (*total pages of quotation*), 2 of ..., 3 of ..." and accordingly thereafter.
  - (c) In the event of discrepancies, the document marked "ORIGINAL" shall prevail.
- 6.4 The format of the quotation to be submitted in DUPLICATE shall be as follows:

<u>Section</u>	<u>Description</u>
1	Registration of Interest Form as per <u>Appendix 2</u>
2	Technical Proposal <ul style="list-style-type: none"> <li>- Detailed description of the services to be provided within the universal service target site by site basis</li> <li>- Project plan schedule and timetable</li> <li>- Implementation team</li> <li>- Information requested in <u>Appendix 5</u></li> </ul>
3	Financial Proposal <ul style="list-style-type: none"> <li>- Itemized pricing in detail under Capex site by site basis</li> <li>- Information requested in <u>Appendix 7</u></li> </ul>

6.5 All the above quotation shall be accompanied by the following information on ONE-OFF basis:

- (a) Company Profile
  - Paid-up capital
  - Status of Registration (MoF/SSM)
  - Capacity of the company (workforce)
  - Nature of Business
  - Management & key personnel profile
  - Track record / exposure in IT business
  - Financial report & revenue
  - Other relevant information
- (b) Computer Agencyship
  - Reseller agreement / distributorship / affiliation with other OEM
  - Validity period
  - Other relevant information
- (c) Support and Services
  - Details on warranty, support and services infrastructure network
  - Number of branches / regional offices
  - Other relevant information
- (d) Brief information of the product and specifications
- (e) Commitment on units production and delivery timeline
- (f) Attractive package for providing 1 month broadband subscription
- (g) Other details
  - Any other information that is requested in this document

- 6.6 All documents mentioned above, including any appendices annexed thereto, shall be taken as mutually explanatory of each other.
- 6.7 The Licensees shall be deemed to have examined and understood all information and documents comprised in this Invitation.
- 6.8 All costs and expenses associated with and necessary for the preparation and submission of the quotation(s) shall be borne by the Licensees.

- 6.9 All corrections, changes, alterations and/or any other amendments whatsoever made in the quotations shall be initialed and affixed with the Licensee's company stamp.
- 6.10 All documents which form part of the quotation shall be properly and securely bound. The quotation(s) shall be deposited in the box designated by SKMM for the receipt of the documents located at:

**SURUHANJAYA KOMUNIKASI DAN MULTIMEDIA MALAYSIA**  
**Off Persiaran Multimedia**  
**63000 Cyberjaya**

- 6.11 Licensees are hereby reminded that in the event that the SKMM approves the quotations submitted by the Licensees under this Invitation and designates the Licensees as designated universal service provider for the universal service targets, the Licensees will be subject to an obligation under subregulation 11(1) of the Regulations to comply with the approved universal service plans.
- 6.12 A Licensee who fails to comply with subregulation 11(1) commits an offence under the Regulations and shall on conviction be liable to a maximum fine of RM300,000.00 or imprisonment for a maximum term of 3 years or both.

## 7. CLOSING DATE

### 7.1 Registration of Interest

In relation to universal service targets listed in **Appendix 1**, all interested Licensees shall register their interest with the SKMM by submitting the duly completed form as enclosed in **Appendix 2** of this Invitation for any one, a combination, or all of the universal service targets on or before **4:30pm, 23 August 2010**.

### 7.2 Submission of Quotation(s)

All Licensees who have registered their interest pursuant to Item 3 above shall submit the relevant quotation(s) on or before **4:30pm, 23 August 2010**.

## **SECTION III**

### **PAYMENT FROM THE USP FUND**

#### **8. CLAIM FOR PAYMENT**

- 8.1 A universal service provider designated pursuant to this Invitation is entitled to claim its net USP costs pursuant to subregulation 19(2) in the Regulations. Licensees are advised to refer to Part V and Table A of the Schedule in the Regulations in relation to the costing and claim for universal service provision.
- 8.2 It is an obligation on every designated universal service provider to submit, not later than 31 March of the relevant calendar year(s), a written claim to the SKMM in accordance with subregulation 20(1) of the Regulations for the cost of universal service provision for the previous calendar year. Licensees are reminded that this obligation is applicable notwithstanding any payments that may be made by the SKMM under regulations 12 or 20A.
- 8.3 Any designated universal service provider who fails to comply with subregulation 20(1) commits an offence under the Regulations.
- 8.4 A designated universal service provider should submit the claims along with supporting documents such as Payment Invoice, Delivery Orders (DO), etc. which would justify that the delivery of the netbooks to come with broadband subscription package have been made to the target sites.

#### **9. PAYMENT OF CLAIM**

- 9.1 Payment will be made upon a duly verified claim less any payments already made under regulations 12 or 20A not later than thirty days from the date the verification is completed by SKMM.

#### **10. ADVANCE PAYMENT AND QUARTERLY PAYMENT(S)**

##### **10.1 Advance Payment**

The SKMM may, under regulation 12 of the Regulations, consider making an advance payment to a designated universal service provider towards the capital cost of implementation of the universal service plan approved pursuant to this Invitation (“advance payment”). A designated universal service provider may submit its written application for an advance payment to the SKMM for its consideration.

##### **10.2 Quarterly Payment(s)**

The SKMM may under regulation 20A of the Regulations, consider making quarterly payments to a designated universal service provider for the costs of implementing the approved universal service plan (“quarterly payment”). A designated universal service provider may submit its written application for a quarterly payment to the SKMM for its consideration.

##### **10.3 Obligation to refund**

- (a) In the event that a designated universal service provider receives payment under regulation 12 and/or 20A of the Regulations of a total amount which exceeds the cost incurred for a calendar year that it is entitled to claim pursuant to this Invitation, the designated universal service provider is required under regulation 21A to refund to SKMM the monies paid in excess in accordance with the notice that SKMM may issue.
- (b) A designated universal service provider who fails to comply with the notice issued by SKMM commits an offence under regulation 21A.

## **SECTION IV** **GENERAL TERMS & CONDITIONS**

### **11. QUALITY OF SERVICE, CONSUMER AND CONTENT CODES**

- 11.1 The universal service providers shall comply with the quality of service standards as provided in any mandatory standards registered under the Act including but not limited to the Commission Determinations on the Mandatory Standards for Quality of Service.
- 11.2 The universal service providers shall comply with the Consumer and Content Codes registered under the Act.

### **12. TECHNOLOGY**

- 12.1 Technology selection should be based on the characteristics of the proposed site within the universal service targets and the overall implementation may require a hybrid of various technologies for access to end-users.
- 12.2 In the submission of the quotations, the Licensees may propose the use of wired or wireless access technology as specified in Appendix 5.
- 12.3 The Licensees shall adopt the best international practice in the communications industry, including relevant industry standards on network end-to-end performance.

### **13. DESIGN**

- 13.1 The Licensees shall be solely responsible for the correct design of the netbook comes with broadband access package. If subsequent modifications or changes are necessary to enable the requirements for the services to be met, the Licensee shall bear the additional cost involved for the modification or changes and will not be allowed to claim for the additional cost from the USP Fund.

### **14. DESIGN SPECIFICATION & CONFIGURATION**

- 14.1 It is anticipated that some matters may have to be clarified following the evaluation of the submission and during the early stages of installation of the facilities and equipments. In this respect, SKMM reserves the right to require written clarifications to be provided by the Licensees.

### **15. OPERATION, MAINTENANCE AND SUPPORT**

- 15.1 The universal service provider shall be responsible to manage the Komputer 1Malaysia. The universal service provider to provide maintenance and operational support to ensure that the Komputer 1Malaysia including but not limited to the broadband application package, are continuously available for use. The Licensees shall include in their quotations details on the provisioning of the maintenance and supports services including but not limited to the response times, hotline numbers,

contact personnel and all other relevant information in the form set out in **Appendix 8** for SKMM's consideration and approval.

## **16. QUALITY OF ALL MATERIALS, EQUIPMENT ETC.**

- 16.1 The Licensees shall ensure that all items to be used in the provision of universal service in the underserved area shall be good quality, fit for the purpose for which they are intended to be used and be free from defects arising out of faulty design, faulty and inferior material or faulty workmanship.

## **17. OMISSIONS OR ERRORS**

- 17.1 The Licensees are advised to clearly understand the obligations and requirements set up in the Communications and Multimedia (Universal Service Provision) Regulations 2002 [*P.U.(A) 419/2002*] (as amended by *P.U (A) 258/2008*) and the licensees should study all terms, conditions and specifications very carefully and to make all necessary clarification, etc., before finalizing their quotation.
- 17.2 The Licensees shall be solely responsible for all such omissions/errors without any additional cost chargeable to SKMM. SKMM reserves the right not to entertain any request for variation of price(s) or submission of additional quotes for items left out in the original plan on the grounds of lack of knowledge, oversight, etc.

## **18. CONDITION OF EQUIPMENT**

- 18.1 All items supplied shall be newly manufactured/factory fresh (i.e. not second hand, reconditioned and/or used items).

## **19. SOURCE OF SUPPLY**

- 19.1 The Licensees shall state the country of origin, place of manufacture and the registered name and address of manufacturer in their quotations. All equipment proposed is required to be Malaysian Standards type-approved.

## **20. INSPECTION & AUDIT**

- 20.1 SKMM shall have the right to inspect and verify that all obligations of the designated universal service provider are fully complied with. The inspection and verification of the universal services provisioning may include:

### **(a) Technical Audit**

- (i) Conducting a physical verification at the sites that the items and services are delivered according to the quantities, locations, timelines and specifications as contained in the approved universal service plan.

**(b) Commercial Audit**

- (i) Verifying all relevant supporting documents submitted by the designated universal provider in their claims for net universal service costs.

**21. MONITORING & REPORTING REQUIREMENT**

- 21.1 The designated universal service provider shall submit to SKMM the first progress report not later than one (1) month from the date of the written notification of the approval of the universal service plan(s).
- 21.2 The designated universal service provided shall submit to SKMM the progress report every first week of the month during the implementation stage. The report shall contain information including but not limited to the information set out in **Appendix 6** and such other information as maybe required by SKMM.
- 21.3 Notwithstanding Items 21.1 and 21.2 above, the designated universal service provider shall, upon request made by SKMM, submit progress report at such times as may be determined by SKMM.

**22. DECLARATION**

- 22.1 The universal service plan shall be signed by the Chief Executive Officer of the Licensee or by any other person authorized to do so by way of a resolution by its Board of Directors.

**23. INTERPRETATION**

- 23.1 Any term or word used in this Invitation shall, unless expressly stated or if the context otherwise requires, have the same meaning as in the Communications and Multimedia Act 1998, the Regulations and/or the instrument(s) made under it.
- 23.2 For avoidance of doubt, the word “Licensee” as used in this Invitation shall have the same meaning as in the Communications and Multimedia (Universal Service Provision) Regulations 2002.

**24. CLARIFICATIONS & ENQUIRIES**

- 24.1 Should there be a need to seek clarification and additional information regarding this submission, all inquiries shall be directed to the following address and contact numbers:

**SURUHANJAYA KOMUNIKASI DAN MULTIMEDIA MALAYSIA  
Off Persiaran Multimedia  
63000 Cyberjaya**

(Attn.: Universal Service Provision Division – Planning and Development Department)

Tel: 03-8688 8000  
Fax: 03-8688 1002  
E-mail: [pddusp@cmc.gov.my](mailto:pddusp@cmc.gov.my)

- 24.2 All relevant enquiries and SKMM's response to the same will be published online on SKMM's website at <http://www.skmm.gov.my>. Licensees are reminded that all enquiries should reach SKMM at least 7 days before the closing date for the submission of the relevant quotation(s).

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## **APPENDICES**

**(which are to be taken and construed as an essential part of this Invitation)**

### **Appendix 1**

#### **LIST OF UNIVERSAL SERVICE TARGETS**

\* Information on the population in universal service targets was derived from Population and Housing Census of Malaysia 2000

No.	State	Universal Service Target	District	Population*
1	Sarawak	Kuching	Kuching	480,905
2	Sarawak	Padawan	Kuching	13,204
3	Sarawak	Miri	Miri	176,876
4	Sarawak	Niah-Suai	Miri	30,918
5	Sarawak	Sibuti	Miri	13,261
6	Sarawak	Sibu	Sibu	210,118
7	Sabah	Kota Kinabalu	Kota Kinabalu	355,435
8	Sabah	Penampang	Kota Kinabalu	131,072
9	Sabah	Beaufort	Beaufort	62,200
10	Sabah	Kota Belud	Kota Belud	72,357
11	Sabah	Kota Marudu	Kota Marudu	58,862
12	Sabah	Kuala Penyu	Kuala Penyu	16,558
13	Sabah	Kudat	Kudat	70,276
14	Sabah	Lahad Datu	Lahad Datu	156,297
15	Sabah	Papar	Papar	88,626
16	Sabah	Sandakan	Sandakan	348,930
17	Sabah	Semporna	Semporna	108,526
18	Sabah	Sipitang	Sipitang	29,256
19	Sabah	Tambunan	Tambunan	27,825
20	Sabah	Tawau	Tawau	62,262
21	Sabah	Tenom	Tenom	46,106
22	Sabah	Tuaran	Tuaran	81,215
23	Perlis	Arau	N/A	17,898
24	Perlis	Utan Aji	N/A	16,829
25	Perlis	Kuala Perlis	N/A	16,626
26	Perlis	Sanglang (Perlis)	N/A	15,607
27	Perlis	Beseri	N/A	12,437
28	Perlis	Kurong Anai	N/A	10,424
29	Perlis	Kayang	N/A	10,244
30	Perlis	Jejawi	N/A	7,139
31	Perlis	Kechor	N/A	5,934
32	Perlis	Seriap	N/A	7,756

No.	State	Universal Service Target	District	Population*
33	Perlis	Wang Bintong	N/A	7,912
34	Perlis	Sungai Adam	N/A	1,581
35	Perlis	Abi	N/A	2,100
36	Perlis	Kurong Batang	N/A	3,115
37	Perlis	Ngolang	N/A	3,145
38	Perlis	Oran	N/A	3,610
39	Perlis	Padang Pauh	N/A	3,699
40	Perlis	Padang Siding	N/A	5,779
41	Perlis	Paya	N/A	4,973
42	Kedah	Kuah	Langkawi	26,602
43	Kedah	Ulu Melaka	Langkawi	10,468
44	Kedah	Padang Masirat	Langkawi	9,263
45	Kedah	Ayer Hangat	Langkawi	9,401
46	Kedah	Kedawang	Langkawi	8,449
47	Kedah	Jerlun	Kubang Pasu	18,175
48	Kedah	Naga	Kubang Pasu	24,263
49	Kedah	Kepelu	Kubang Pasu	10,158
50	Kedah	Sanglang (Kedah)	Kubang Pasu	10,054
51	Kedah	Gelong	Kubang Pasu	7,086
52	Kedah	Ah	Kubang Pasu	6,695
53	Kedah	Binjal	Kubang Pasu	3,315
54	Kedah	Husba	Kubang Pasu	2,937
55	Kedah	Malau	Kubang Pasu	2,795
56	Kedah	Wang Tepus	Kubang Pasu	1,699
57	Kedah	Jeram	Kubang Pasu	8,240
58	Kedah	Padang Perahu	Kubang Pasu	3,558
59	Kedah	Pering	Kubang Pasu	6,891
60	Kedah	Putat	Kubang Pasu	5,372
61	Kedah	Tunjang	Kubang Pasu	7,042
62	Kedah	Kuala Kedah	Kota Setar	16,832
63	Kedah	Kangkong	Kota Setar	8,915
64	Kedah	Alor Malai	Kota Setar	27,870
65	Kedah	Pumpung	Kota Setar	16,919
66	Kedah	Alor Merah	Kota Setar	10,303
67	Kedah	Anak Bukit	Kota Setar	8,982
68	Kedah	Gunong	Kota Setar	7,043
69	Kedah	Gajah Mati	Kota Setar	9,817
70	Kedah	Kubang Rotan	Kota Setar	5,627
71	Kedah	Padang Hang	Kota Setar	4,370
72	Kedah	Padang Lalang	Kota Setar	8,052
73	Kedah	Sala Kechil	Kota Setar	8,138
74	Kedah	Sungai Baharu	Kota Setar	1,733
75	Kedah	Tebengau	Kota Setar	4,381

No.	State	Universal Service Target	District	Population*
76	Kedah	Telok Kechai	Kota Setar	7,945
77	Kedah	Titi Gajah	Kota Setar	4,564
78	Kedah	Derga	Kota Setar	26,905
79	Kedah	Tajar	Kota Setar	15,284
80	Kedah	Bukit Lada	Kota Setar	5,773
81	Kedah	Bukit Pinang	Kota Setar	5,658
82	Kedah	Derang	Kota Setar	3,869
83	Kedah	Hutan Kampong	Kota Setar	7,146
84	Kedah	Jabi	Kota Setar	8,958
85	Kedah	Lengkuas	Kota Setar	1,697
86	Kedah	Lepai	Kota Setar	2,667
87	Kedah	Lesong	Kota Setar	5,374
88	Kedah	Limpong	Kota Setar	1,283
89	Kedah	Telaga Mas	Kota Setar	2,885
90	Kedah	Tualang	Kota Setar	6,770
91	Kedah	Telok Chengai	Kota Setar	6,680
92	Kedah	Langgar	Kota Setar	6,919
93	Kedah	Sungai Pasir	Kuala Muda	66,562
94	Kedah	Gurun	Kuala Muda	34,596
95	Kedah	Merbok	Kuala Muda	13,842
96	Kedah	Pekula	Kuala Muda	12,336
97	Kedah	Telui Kiri	Kuala Muda	10,068
98	Kedah	Haji Kudong	Kuala Muda	1,189
99	Kedah	Bujang	Kuala Muda	7,316
100	Kedah	Bukit Meriam	Kuala Muda	5,782
101	Kedah	Kota (Kedah)	Kuala Muda	3,252
102	Kedah	Kuala	Kuala Muda	3,165
103	Kedah	Pinang Tunggal	Kuala Muda	7,754
104	Kedah	Rantau Panjang	Kuala Muda	2,765
105	Kedah	Sidam Kiri	Kuala Muda	7,227
106	Kedah	Simpor	Kuala Muda	5,531
107	Kedah	Keladi	Kulim	25,103
108	Kedah	Sidam Kanan	Kulim	12,430
109	Kedah	Mahang	Kulim	3,298
110	Kedah	Sedim	Kulim	2,847
111	Kedah	Sungai Ular	Kulim	4,995
112	Kedah	Terap	Kulim	4,049
113	Kedah	Junjong	Kulim	4,310
114	Kedah	Bagan Sena	Kulim	6,181
115	Kedah	Naga Lilit	Kulim	8,511
116	Kedah	Padang Meha	Kulim	6,979
117	Kedah	Sungai Seluang	Kulim	28,568
118	Pulau Pinang	Mukim 11 (Telok Kumbar)	Barat Daya	11,734

No.	State	Universal Service Target	District	Population*
119	Pulau Pinang	Mukim 7 (Kerian)	Seberang Perai Selatan	10,127
120	Pulau Pinang	Mukim 11 (Nibong Tebal)	Seberang Perai Selatan	24,710
121	Pulau Pinang	Mukim 20 (Kubang Hulu/Penanti)	Seberang Perai Tengah	15,297
122	Pulau Pinang	Mukim 11 (Merbau Kudong/Lahar Yooi)	Seberang Perai Utara	31,656
123	Pulau Pinang	Mukim 8 (Ara Rendang /Permatang Hj Hassan)	Seberang Perai Utara	13,694
124	Pulau Pinang	Mukim 9 (Bagan Lebai Tahir)	Seberang Perai Utara	15,097
125	Pulau Pinang	Mukim 12 (Tasik Gelugor)	Seberang Perai Utara	24,447
126	Pulau Pinang	Mukim 3 (Paya Keladi/ Pinang Tunggal)	Seberang Perai Utara	10,233
127	Pulau Pinang	Mukim 7 (Teluk Air Tawar)	Seberang Perai Utara	12,881
128	Pulau Pinang	Mukim 9 (Permatang Keling/ Permatang Tok Mahat)	Seberang Perai Selatan	13,155
129	Perak	Tanjong Piandang	Kerian	13,396
130	Perak	Bagan Serai	Kerian	34,161
131	Perak	Bagan Tiang	Kerian	14,421
132	Perak	Gunong Semanggol	Kerian	14,593
133	Perak	Kuala Kurau	Kerian	27,144
134	Perak	Parit Buntar	Kerian	31,116
135	Perak	Beriah	Kerian	9,795
136	Perak	Selinsing	Kerian	8,285
137	Perak	Asam Kumbang	Larut dan Matang	78,080
138	Perak	Jebong	Larut dan Matang	16,830
139	Perak	Kamunting	Larut dan Matang	24,412
140	Perak	Bukit Gantang	Larut dan Matang	12,511
141	Perak	Batu Kurau	Larut dan Matang	22,953
142	Perak	Pengkalan Aor	Larut dan Matang	30,206
143	Perak	Tupai	Larut dan Matang	31,032
144	Perak	Selama	Larut dan Matang	11,737
145	Perak	Ulu Selama	Larut dan Matang	12,350
146	Perak	Sungai Tinggi	Larut dan Matang	10,872
147	Perak	Sungai Limau	Larut dan Matang	3,080
148	Perak	Terong	Larut dan Matang	3,864
149	Perak	Kampung Buaya	Kuala Kangsar	10,164
150	Perak	Saiong	Kuala Kangsar	20,909
151	Perak	Kota Lama Kiri	Kuala Kangsar	23,864
152	Perak	Sungai Siput	Kuala Kangsar	43,385
153	Perak	Chegar Galah	Kuala Kangsar	8,959
154	Perak	Kota Lama Kanan	Kuala Kangsar	8,143
155	Perak	Senggang	Kuala Kangsar	11,402
156	Perak	Lubok Merbau	Kuala Kangsar	5,010

No.	State	Universal Service Target	District	Population*
157	Perak	Pengkalan Baharu	Manjung	28,045
158	Perak	Sitiawan	Manjung	96,265
159	Perak	Lumut	Manjung	47,628
160	Perak	Lekir	Manjung	9,082
161	Perak	Beruas	Manjung	10,112
162	Perak	Hutan Melintang	Hilir Perak	33,552
163	Perak	Durian Sebatang	Hilir Perak	77,361
164	Perak	Changkat Jong	Hilir Perak	23,082
165	Perak	Bagan Datoh	Hilir Perak	13,889
166	Perak	Rungkup	Hilir Perak	12,734
167	Perak	Labu Kubong	Hilir Perak	11,023
168	Perak	Sungai Manik	Hilir Perak	8,563
169	Perak	Telok Baharu	Hilir Perak	6,827
170	Perak	Sungai Raia	Kinta	19,094
171	Perak	Sungai Terap (Perak)	Kinta	39,434
172	Perak	Teja	Kinta	23,998
173	Perak	Kampar	Kinta	57,389
174	Perak	Tanjong Tualang	Kinta	17,830
175	Perak	Bidor	Batang Padang	30,389
176	Perak	Batang Padang	Batang Padang	29,264
177	Perak	Chenderiang	Batang Padang	18,529
178	Perak	Perak Tengah	Perak Tengah	82,153
179	Selangor	Dengkil	Sepang	72,462
180	Selangor	Semenyih	Ulu Langat	49,076
181	Selangor	Beranang	Ulu Langat	14,071
182	Selangor	Ulu Langat	Ulu Langat	46,766
183	Selangor	Labu (Selangor)	Sepang	7,304
184	Selangor	Ulu Semenyih	Ulu Langat	3,408
185	Negeri Sembilan	Hulu Kelawang	Jelebu	1,295
186	Negeri Sembilan	Kenaboi	Jelebu	1,322
187	Negeri Sembilan	Peradong	Jelebu	1,770
188	Negeri Sembilan	Teriang Hilir	Jelebu	5,311
189	Negeri Sembilan	Ampang Tinggi	Kuala Pilah	9,138
190	Negeri Sembilan	Juasseh	Kuala Pilah	8,630
191	Negeri Sembilan	Jimah	Port Dickson	18,016
192	Negeri Sembilan	Si Rusa	Port Dickson	30,462
193	Negeri Sembilan	Lingga	Port Dickson	8,452
194	Negeri Sembilan	Pasir Panjang	Port Dickson	9,400
195	Negeri Sembilan	Gadong	Rembau	3,964
196	Negeri Sembilan	Selemak	Rembau	2,922
197	Negeri Sembilan	Labu (Negeri Sembilan)	Seremban	55,557
198	Negeri Sembilan	Rantau	Seremban	52,208
199	Negeri Sembilan	Repar	Tampin	2,563

No.	State	Universal Service Target	District	Population*
200	Negeri Sembilan	Lenggeng	Seremban	8,355
201	Negeri Sembilan	Pantai	Seremban	3,272
202	Negeri Sembilan	Johol	Kuala Pilah	8,885
203	Negeri Sembilan	Pilah	Kuala Pilah	14,356
204	Negeri Sembilan	Sri Menanti (Negeri Sembilan)	Kuala Pilah	3,918
205	Negeri Sembilan	Terachi	Kuala Pilah	4,445
206	Negeri Sembilan	Ulu Muar	Kuala Pilah	6,861
207	Negeri Sembilan	Ulu Jempol	Kuala Pilah	2,903
208	Negeri Sembilan	Tebong	Tampin	832
209	Negeri Sembilan	Batu Hampar	Rembau	2,486
210	Negeri Sembilan	Titian Bintangor	Rembau	2,828
211	Negeri Sembilan	Bongek	Rembau	1,398
212	Negeri Sembilan	Chengkau	Rembau	1,138
213	Negeri Sembilan	Kundor	Rembau	1,520
214	Negeri Sembilan	Legong Hilir	Rembau	1,483
215	Negeri Sembilan	Nerasau	Rembau	953
216	Negeri Sembilan	Pilin	Rembau	903
217	Negeri Sembilan	Spri	Rembau	922
218	Negeri Sembilan	Tanjong Keling (Negeri Sembilan)	Rembau	1,523
219	Melaka	Bukit Baru	Melaka Tengah	36,470
220	Melaka	Sungai Udang	Melaka Tengah	23,844
221	Melaka	Bukit Rambai	Melaka Tengah	18,202
222	Melaka	Balai Panjang	Melaka Tengah	15,262
223	Melaka	Duyong	Melaka Tengah	13,067
224	Melaka	Tanjong Keling (Melaka)	Melaka Tengah	10,924
225	Melaka	Tangga Batu	Melaka Tengah	10,505
226	Melaka	Bukit Lintang	Melaka Tengah	8,580
227	Melaka	Bukit Piatu	Melaka Tengah	7,099
228	Melaka	Kandang	Melaka Tengah	4,522
229	Melaka	Alai	Melaka Tengah	6,004
230	Melaka	Klebang Kechil	Melaka Tengah	6,364
231	Melaka	Padang Temu	Melaka Tengah	2,844
232	Melaka	Pernu	Melaka Tengah	4,902
233	Melaka	Semabok	Melaka Tengah	5,185
234	Melaka	Ujong Pasir	Melaka Tengah	3,791
235	Melaka	Krubong	Melaka Tengah	7,201
236	Melaka	Tanjong Minyak	Melaka Tengah	8,204
237	Johor	Bandar (Muar)	Muar	79,086
238	Johor	Jalan Bakri	Muar	30,733
239	Johor	Kesang	Muar	18,183
240	Johor	Parit Bakar	Muar	12,640
241	Johor	Parit Jawa	Muar	10,202

No.	State	Universal Service Target	District	Population*
242	Johor	Sri Menanti (Johor)	Muar	10,167
243	Johor	Sungai Balang	Muar	13,124
244	Johor	Grisek	Muar	27,167
245	Johor	Serom	Muar	21,148
246	Johor	Jorak	Muar	12,822
247	Johor	Sungai Terap (Johor)	Muar	9,166
248	Johor	Chaah	Segamat	13,459
249	Johor	Jementah	Segamat	16,211
250	Johor	Buloh Kasap	Segamat	22,181
251	Johor	Gemereh	Segamat	6,692
252	Johor	Pogoh	Segamat	16,233
253	Johor	Paloh	Kluang	16,420
254	Johor	Layang-Layang	Kluang	12,544
255	Johor	Ulu Benut	Kluang	10,900
256	Johor	Kahang	Kluang	9,901
257	Johor	Sri Medan	Batu Pahat	21,687
258	Johor	Tanjong Sembrong	Batu Pahat	31,651
259	Johor	Bagan	Batu Pahat	7,648
260	Johor	Kampong Bahru	Batu Pahat	10,827
261	Johor	Linau	Batu Pahat	14,988
262	Johor	Lubok	Batu Pahat	6,959
263	Johor	Minyak Beku	Batu Pahat	16,724
264	Johor	Peserai	Batu Pahat	8,961
265	Johor	Simpang Kiri	Batu Pahat	20,956
266	Johor	Sri Gading	Batu Pahat	45,539
267	Johor	Sungai Kluang	Batu Pahat	16,266
268	Johor	Sungai Punggor	Batu Pahat	9,654
269	Johor	Plentong	Johor Bahru	349,390
270	Johor	Ayer Hitam	Muar	7,695
271	Johor	Sungai Raya	Muar	7,609
272	Johor	Kundang	Muar	3,659
273	Johor	Kampung Bukit Pasir	Muar	6,573
274	Johor	Chaah Bahru	Batu Pahat	6,016
275	Johor	Machap	Kluang	5,317
276	Johor	Niyor	Kluang	3,320
277	Johor	Bekok	Segamat	5,934
278	Johor	Sermin	Segamat	1,740
279	Johor	Jelutong	Johor Bahru	4,385
280	Pahang	Ulu Telom	Cameron Highlands	12,478
281	Pahang	Ringlet	Cameron Highlands	7,401
282	Pahang	Tanah Rata	Cameron Highlands	8,198
283	Pahang	Semantan Ulu	Raub	4,708
284	Pahang	Sega	Raub	4,108

No.	State	Universal Service Target	District	Population*
285	Pahang	Teras	Raub	4,367
286	Pahang	Dong	Raub	3,681
287	Pahang	Ulu Dong	Raub	1,521
288	Pahang	Mentakab	Temerloh	42,267
289	Pahang	Perak	Temerloh	38,129
290	Pahang	Lipat Kajang	Temerloh	1,387
291	Pahang	Sanggang	Temerloh	4,123
292	Pahang	Bangau	Temerloh	4,565
293	Pahang	Lebak	Temerloh	1,535
294	Pahang	Songsang	Temerloh	2,525
295	Terengganu	Kuala Nerus	Kuala Terengganu	63,971
296	Terengganu	Bukit Besar	Kuala Terengganu	20,437
297	Terengganu	Manir	Kuala Terengganu	27,241
298	Terengganu	Batu Rakit	Kuala Terengganu	30,917
299	Terengganu	Cabang Tiga	Kuala Terengganu	14,985
300	Terengganu	Pengadang Buluh	Kuala Terengganu	13,010
301	Terengganu	Losong	Kuala Terengganu	9,754
302	Terengganu	Kuala Ibai	Kuala Terengganu	9,593
303	Terengganu	Paluh	Kuala Terengganu	8,898
304	Terengganu	Kepung	Kuala Terengganu	6,263
305	Terengganu	Gelugur Kedai	Kuala Terengganu	5,717
306	Terengganu	Kubang Parit	Kuala Terengganu	6,999
307	Terengganu	Pulau-Pulau	Kuala Terengganu	3,897
308	Terengganu	Serada	Kuala Terengganu	5,840
309	Terengganu	Tok Jamal	Kuala Terengganu	4,754
310	Terengganu	Rengas	Kuala Terengganu	2,926
311	Terengganu	Atas Tol	Kuala Terengganu	2,613
312	Terengganu	Gelugur Raja	Kuala Terengganu	1,854
313	Terengganu	Pulau Redang	Kuala Terengganu	1,453
314	Terengganu	Setiu	Setiu	50,346
315	Kelantan	Badang	Kota Bharu	30,237
316	Kelantan	Panji	Kota Bharu	59,291
317	Kelantan	Ketereh	Kota Bharu	34,430
318	Kelantan	Peringat	Kota Bharu	20,721
319	Kelantan	Kota (Kelantan)	Kota Bharu	21,824
320	Kelantan	Kemumin	Kota Bharu	32,484
321	Kelantan	Banggu	Kota Bharu	17,739
322	Kelantan	Kadok	Kota Bharu	17,064
323	Kelantan	Sering	Kota Bharu	19,098
324	Kelantan	Beta	Kota Bharu	9,305
325	Kelantan	Pendek	Kota Bharu	15,570
326	Kelantan	Limbat	Kota Bharu	14,778
327	Kelantan	Salor	Kota Bharu	9,790

No.	State	Universal Service Target	District	Population*
328	Kelantan	Pasir Mas	Pasir Mas	162,312
329	Kelantan	Pasir Puteh	Pasir Puteh	104,404

## **Appendix 2**

### **REGISTRATION OF INTEREST FORM**

[ To be printed on Licensee's Letterhead ]

### **REGISTRATION OF INTEREST**

To:           **Planning & Development Department  
USP Division  
SURUHANJAYA KOMUNIKASI DAN MULTIMEDIA MALAYSIA  
Off Persiaran Multimedia  
63000 Cyberjaya**

Date:

Dear Sirs,

#### **UNIVERSAL SERVICE PROVISION - REGISTRATION OF INTEREST TO BE UNIVERSAL SERVICE PROVIDER FOR THE PROVISION OF NETBOOKS TO COME WITH BROADBAND ACCESS PACKAGE UNDER KOMPUTER 1MALAYSIA PHASE 2**

We refer to the "*Invitation To Register Interest As A Universal Service Provider*" ("the Invitation") reference number USP/BROADBAND/03/2010 issued by SKMM on [ *Insert date* ].

We hereby register our interest to be the universal service provider pursuant to Regulation 5(1) of the Communications and Multimedia (Universal Service Provision) Regulations 2002 ("the Regulations") in the following universal service targets:

1. Cluster A [ *Insert the Universal Service Targets as per Appendix 1* ], [ *Insert the State* ]
2. Cluster B [ *Insert the Universal Service Targets as per Appendix 1* ], [ *Insert the State* ]
3. Cluster C [ *Insert the Universal Service Targets as per Appendix 1* ], [ *Insert the State* ]
4. Cluster D [ *Insert the Universal Service Targets as per Appendix 1* ], [ *Insert the State* ]

We are also aware that pursuant to Regulation 6(1) of the Regulations, we are legally obliged to submit the draft universal service plan(s) ("quotation") for the universal service target(s) chosen above on or before the time frame specified in the Invitation.

Signed for and on behalf of

.....  
by [ *to be signed by the Chief Executive Officer or  
any other person authorised to do so by way of a  
resolution by the Board of Directors* ].

### **Appendix 3**

### **CLUSTERING OF UNIVERSAL SERVICE TARGETS UNDER KOMPUTER 1MALAYSIA PHASE 2**

#### **Cluster A**

No.	State	Universal Service Target	Number of Netbook Recipients
1	Sarawak	Kuching	41,968
2	Sarawak	Miri	15,436
3	Sarawak	Sibu	18,337
4	Sabah	Kota Kinabalu	28,014
5	Sabah	Sandakan	27,501
6	Johor	Plentong	20,260

#### **Cluster B**

No.	State	Universal Service Target	Number of Netbook Recipients
1	Sabah	Penampang	10,331
2	Sabah	Lahad Datu	12,319

#### **Cluster C**

No.	State	Universal Service Target	Number of Netbook Recipients
1	Sabah	Kota Belud	5,703
2	Sabah	Kudat	5,539
3	Sabah	Papar	6,985
4	Sabah	Semporna	8,554
5	Sabah	Tuaran	6,401
6	Perak	Sitiawan	5,983
7	Perak	Perak Tengah	5,106
8	Kelantan	Pasir Mas	9,066
9	Kelantan	Pasir Puteh	5,832

#### **Cluster D**

No.	State	Universal Service Target	Number of Netbook Recipients
1	Sarawak	Padawan	1,152
2	Sarawak	Niah-Suai	2,698
3	Sarawak	Sibuti	1,157
4	Sabah	Beaufort	4,902

No.	State	Universal Service Target	Number of Netbook Recipients
5	Sabah	Kota Marudu	4,639
6	Sabah	Kuala Penyu	1,305
7	Sabah	Sipitang	2,306
8	Sabah	Tambunan	2,193
9	Sabah	Tawau	4,907
10	Sabah	Tenom	3,634
11	Kedah	Kuala Kedah	1,046
12	Kedah	Kangkong	554
13	Kedah	Alor Malai	1,732
14	Kedah	Pumppong	1,052
15	Kedah	Alor Merah	640
16	Kedah	Anak Bukit	558
17	Kedah	Gunong	438
18	Kedah	Gajah Mati	610
19	Kedah	Kubang Rotan	350
20	Kedah	Padang Hang	272
21	Kedah	Padang Lalang	500
22	Kedah	Sala Kechil	506
23	Kedah	Sungai Baharu	108
24	Kedah	Tebengau	272
25	Kedah	Telok Kechai	494
26	Kedah	Titi Gajah	284
27	Kedah	Derga	1,672
28	Kedah	Tajar	950
29	Kedah	Bukit Lada	359
30	Kedah	Bukit Pinang	352
31	Kedah	Derang	240
32	Kedah	Hutan Kampong	444
33	Kedah	Jabi	557
34	Kedah	Lengkuas	105
35	Kedah	Lepai	166
36	Kedah	Lesong	334
37	Kedah	Limbong	80
38	Kedah	Telaga Mas	179
39	Kedah	Tualang	421
40	Kedah	Telok Chengai	415
41	Kedah	Langgar	430
42	Kedah	Sungai Pasir	4,137
43	Kedah	Gurun	2,150
44	Kedah	Merbok	860
45	Kedah	Pekula	767
46	Kedah	Telui Kiri	626
47	Kedah	Haji Kudong	74

No.	State	Universal Service Target	Number of Netbook Recipients
48	Kedah	Bujang	455
49	Kedah	Bukit Meriam	359
50	Kedah	Kota (Kedah)	202
51	Kedah	Kuala	197
52	Kedah	Pinang Tunggal	482
53	Kedah	Rantau Panjang	172
54	Kedah	Sidam Kiri	449
55	Kedah	Simpor	344
56	Kedah	Jerlun	1,130
57	Kedah	Naga	1,508
58	Kedah	Kepelu	631
59	Kedah	Sanglang (Kedah)	625
60	Kedah	Gelong	440
61	Kedah	Ah	416
62	Kedah	Binjal	206
63	Kedah	Husba	183
64	Kedah	Malau	174
65	Kedah	Wang Tepus	106
66	Kedah	Jeram	512
67	Kedah	Padang Perahu	221
68	Kedah	Pering	428
69	Kedah	Putat	334
70	Kedah	Tunjang	438
71	Kedah	Keladi	1,560
72	Kedah	Sidam Kanan	773
73	Kedah	Mahang	205
74	Kedah	Sedim	177
75	Kedah	Sungai Ular	310
76	Kedah	Terap	252
77	Kedah	Junjong	268
78	Kedah	Bagan Sena	384
79	Kedah	Naga Lilit	529
80	Kedah	Padang Meha	434
81	Kedah	Sungai Seluang	1,776
82	Kedah	Kuah	1,653
83	Kedah	Ulu Melaka	651
84	Kedah	Padang Masirat	576
85	Kedah	Ayer Hangat	584
86	Kedah	Kedawang	525
87	Pulau Pinang	Mukim 11 (Telok Kumbar)	729
88	Pulau Pinang	Mukim 7 (Kerian)	629
89	Pulau Pinang	Mukim 11 (Nibong Tebal)	1,536
90	Pulau Pinang	Mukim 9 (Permatang Keling/	818

No.	State	Universal Service Target	Number of Netbook Recipients
		Permatang Tok Mahat)	
91	Pulau Pinang	Mukim 20 (Kubang Hulu / Penanti)	951
92	Pulau Pinang	Mukim 11 (Merbau Kudong / Lahar Yooi)	1,968
93	Pulau Pinang	Mukim 8 (Ara Rendang / Permatang Hj Hassan)	851
94	Pulau Pinang	Mukim 9 (Bagan Lebai Tahir)	938
95	Pulau Pinang	Mukim 12 (Tasik Gelugor)	1,520
96	Pulau Pinang	Mukim 3 (Paya Keladi / Pinang Tunggal)	636
97	Pulau Pinang	Mukim 7 (Teluk Air Tawar)	801
98	Perak	Bidor	1,889
99	Perak	Batang Padang	1,819
100	Perak	Chenderiang	1,152
101	Perak	Hutan Melintang	2,085
102	Perak	Durian Sebatang	4,808
103	Perak	Changkat Jong	1,435
104	Perak	Bagan Datoh	863
105	Perak	Rungkup	791
106	Perak	Labu Kubong	685
107	Perak	Sungai Manik	532
108	Perak	Telok Baharu	424
109	Perak	Tanjong Piandang	833
110	Perak	Bagan Serai	2,123
111	Perak	Bagan Tiang	896
112	Perak	Gunong Semanggol	907
113	Perak	Kuala Kurau	1,687
114	Perak	Parit Buntar	1,934
115	Perak	Beriah	609
116	Perak	Selinsing	515
117	Perak	Sungai Raia	1,187
118	Perak	Sungai Terap (Perak)	2,451
119	Perak	Teja	1,492
120	Perak	Kampar	3,567
121	Perak	Tanjong Tualang	1,108
122	Perak	Kampung Buaya	632
123	Perak	Saiong	1,300
124	Perak	Kota Lama Kiri	1,483
125	Perak	Sungai Siput	2,697
126	Perak	Chegar Galah	557
127	Perak	Kota Lama Kanan	506
128	Perak	Senggang	709
129	Perak	Lubok Merbau	311

No.	State	Universal Service Target	Number of Netbook Recipients
130	Perak	Asam Kumbang	4,853
131	Perak	Jebong	1,046
132	Perak	Kamunting	1,517
133	Perak	Bukit Gantang	778
134	Perak	Batu Kurau	1,427
135	Perak	Pengkalan Aor	1,877
136	Perak	Tupai	1,929
137	Perak	Selama	730
138	Perak	Ulu Selama	768
139	Perak	Sungai Tinggi	676
140	Perak	Sungai Limau	191
141	Perak	Terong	240
142	Perak	Pengkalan Baharu	1,743
143	Perak	Lumut	2,960
144	Perak	Lekir	564
145	Perak	Beruas	629
146	Perlis	Arau	1,112
147	Perlis	Utan Aji	1,046
148	Perlis	Kuala Perlis	1,033
149	Perlis	Sanglang (Perlis)	970
150	Perlis	Beseri	773
151	Perlis	Kurong Anai	648
152	Perlis	Kayang	637
153	Perlis	Jejawi	444
154	Perlis	Kechor	369
155	Perlis	Seriap	482
156	Perlis	Wang Bintong	492
157	Perlis	Sungai Adam	98
158	Perlis	Abi	131
159	Perlis	Kurong Batang	194
160	Perlis	Ngolang	195
161	Perlis	Oran	224
162	Perlis	Padang Pauh	230
163	Perlis	Padang Siding	359
164	Perlis	Paya	309
165	Kelantan	Badang	1,689
166	Kelantan	Panji	3,312
167	Kelantan	Ketereh	1,923
168	Kelantan	Peringat	1,157
169	Kelantan	Kota (Kelantan)	1,219
170	Kelantan	Kemumin	1,814
171	Kelantan	Banggu	991
172	Kelantan	Kadok	953

No.	State	Universal Service Target	Number of Netbook Recipients
173	Kelantan	Sering	1,067
174	Kelantan	Beta	520
175	Kelantan	Pendek	870
176	Kelantan	Limbat	825
177	Kelantan	Salor	547
178	Pahang	Ulu Telom	697
179	Pahang	Ringlet	413
180	Pahang	Tanah Rata	458
181	Pahang	Semantan Ulu	263
182	Pahang	Sega	229
183	Pahang	Teras	244
184	Pahang	Dong	206
185	Pahang	Ulu Dong	85
186	Pahang	Mentakab	2,361
187	Pahang	Perak	2,130
188	Pahang	Lipat Kajang	77
189	Pahang	Sanggang	230
190	Pahang	Bangau	255
191	Pahang	Lebak	86
192	Pahang	Songsang	141
193	Terengganu	Kuala Nerus	3,573
194	Terengganu	Bukit Besar	1,142
195	Terengganu	Manir	1,522
196	Terengganu	Batu Rakit	1,727
197	Terengganu	Cabang Tiga	837
198	Terengganu	Pengadang Buluh	727
199	Terengganu	Losong	545
200	Terengganu	Kuala Ibai	536
201	Terengganu	Paluh	497
202	Terengganu	Kepung	350
203	Terengganu	Gelugur Kedai	319
204	Terengganu	Kubang Parit	391
205	Terengganu	Pulau-Pulau	218
206	Terengganu	Serada	326
207	Terengganu	Tok Jamal	266
208	Terengganu	Rengas	163
209	Terengganu	Atas Tol	146
210	Terengganu	Gelugur Raja	104
211	Terengganu	Pulau Redang	81
212	Terengganu	Setiu	2,812
213	Johor	Sri Medan	1,258
214	Johor	Tanjong Sembong	1,835
215	Johor	Bagan	443

No.	State	Universal Service Target	Number of Netbook Recipients
216	Johor	Kampong Bahru	628
217	Johor	Linau	869
218	Johor	Lubok	404
219	Johor	Minyak Beku	970
220	Johor	Peserai	520
221	Johor	Simpang Kiri	1,215
222	Johor	Sri Gading	2,641
223	Johor	Sungai Kluang	943
224	Johor	Sungai Punggor	560
225	Johor	Chaah Bahru	349
226	Johor	Jelutong	254
227	Johor	Paloh	952
228	Johor	Layang-Layang	727
229	Johor	Ulu Benut	632
230	Johor	Kahang	574
231	Johor	Machap	308
232	Johor	Niyor	193
233	Johor	Bandar (Muar)	4,586
234	Johor	Jalan Bakri	1,782
235	Johor	Kesang	1,054
236	Johor	Parit Bakar	733
237	Johor	Parit Jawa	592
238	Johor	Sri Menanti (Johor)	590
239	Johor	Sungai Balang	761
240	Johor	Grisek	1,575
241	Johor	Serom	1,226
242	Johor	Jorak	744
243	Johor	Sungai Terap (Johor)	532
244	Johor	Ayer Hitam	446
245	Johor	Sungai Raya	441
246	Johor	Kundang	212
247	Johor	Kampung Bukit Pasir	381
248	Johor	Chaah	780
249	Johor	Jementah	940
250	Johor	Buloh Kasap	1,286
251	Johor	Gemereh	388
252	Johor	Pogoh	941
253	Johor	Bekok	344
254	Johor	Sermin	101
255	Melaka	Bukit Baru	2,115
256	Melaka	Sungai Udang	1,383
257	Melaka	Bukit Rambai	1,056
258	Melaka	Balai Panjang	885

No.	State	Universal Service Target	Number of Netbook Recipients
259	Melaka	Duyong	758
260	Melaka	Tanjong Keling (Melaka)	633
261	Melaka	Tangga Batu	609
262	Melaka	Bukit Lintang	498
263	Melaka	Bukit Piatu	412
264	Melaka	Kandang	262
265	Melaka	Alai	348
266	Melaka	Klebang Kechil	369
267	Melaka	Padang Temu	165
268	Melaka	Pernu	284
269	Melaka	Semabok	301
270	Melaka	Ujong Pasir	220
271	Melaka	Krubong	418
272	Melaka	Tanjong Minyak	476
273	Negeri Sembilan	Hulu Kelawang	75
274	Negeri Sembilan	Kenaboi	77
275	Negeri Sembilan	Peradong	103
276	Negeri Sembilan	Teriang Hilir	308
277	Negeri Sembilan	Ampang Tinggi	530
278	Negeri Sembilan	Juasseh	500
279	Negeri Sembilan	Johol	515
280	Negeri Sembilan	Pilah	832
281	Negeri Sembilan	Sri Menanti (Negeri Sembilan)	227
282	Negeri Sembilan	Terachi	258
283	Negeri Sembilan	Ulu Muar	398
284	Negeri Sembilan	Ulu Jempol	168
285	Negeri Sembilan	Jimah	1,045
286	Negeri Sembilan	Si Rusa	1,766
287	Negeri Sembilan	Lingga	490
288	Negeri Sembilan	Pasir Panjang	545
289	Negeri Sembilan	Gadong	230

No.	State	Universal Service Target	Number of Netbook Recipients
290	Negeri Sembilan	Selemak	169
291	Negeri Sembilan	Batu Hampar	144
292	Negeri Sembilan	Titian Bintangor	164
293	Negeri Sembilan	Bongek	81
294	Negeri Sembilan	Chengkau	66
295	Negeri Sembilan	Kundor	88
296	Negeri Sembilan	Legong Hilir	86
297	Negeri Sembilan	Nerasau	55
298	Negeri Sembilan	Pilin	52
299	Negeri Sembilan	Spri	53
300	Negeri Sembilan	Tanjong Keling (Negeri Sembilan)	88
301	Negeri Sembilan	Labu (Negeri Sembilan)	3,222
302	Negeri Sembilan	Rantau	3,027
303	Negeri Sembilan	Lenggeng	484
304	Negeri Sembilan	Pantai	190
305	Negeri Sembilan	Repah	149
306	Negeri Sembilan	Tebong	48
307	Selangor	Dengkil	4,202
308	Selangor	Labu (Selangor)	424
309	Selangor	Semenyih	2,846
310	Selangor	Beranang	816
311	Selangor	Ulu Langat	2,712
312	Selangor	Ulu Semenyih	198

## **Appendix 4**

### **SPECIFICATIONS FOR THE NETBOOK AND BROADBAND SUBSCRIPTION PACKAGE TO BE DISTRIBUTED WITHIN THE UNIVERSAL SERVICE TARGETS**

#### **1. Netbook**

1.1 Netbook specifications are as below:

No.	Item	Description
1	Hardware <i>NB: Netbooks comes with 1 year warranty</i>	
	<b>Sub-Item</b>	<b>Specifications</b>
	Processor	INTEL ATOM N450 1.66GHz
	Random Access Memory (RAM)	1GB
	Hard Disk (HDD)	160GB
	Battery	Minimum 3 hours battery life
	Connectivity	WiFi, WiMAX 2.3GHz, 3G and LAN enabled
	Miscellaneous	Webcam enabled
2	Software	
	<b>Sub-Item</b>	<b>Specifications</b>
	Operating System	Windows 7 Starter, or similar/equivalent
	Productivity Suite	Microsoft Office Standard, (contains Office Pro Plus 2007/ 2010 & learning essentials for MS Office), or similar/equivalent
	Anti Virus	Anti Virus with 3 years subscription

#### **2. Broadband Subscription Package**

- 2.1 Under normal operating conditions, the broadband subscription package shall enable the netbook users with the following features:
- The ability to access to broadband service at 24 hours-per-day; and
  - The minimum speed for the broadband access for each netbook users to be provided is 384 Kbps.

## **Appendix 5**

### **SUMMARY OF TECHNICAL PROPOSAL FOR UNIVERSAL SERVICE PLAN**

1. Site name (to be filled up by Licensee):

No.	Item	Type of Technology/Make/Model	Summary of Technology/Make/Model
1	Netbook		
2	Broadband Access		

## **Appendix 6**

### **REPORTING REQUIREMENTS**

1. The reports to be submitted pursuant to item 21.2 of this invitation shall contain information including but not limited to the following:
  - a) Number of netbooks to come with broadband subscription package having been distributed within the UST(s) per month.

## Appendix 7

### **COSTING SCHEDULE FOR UNIVERSAL SERVICE PROVISION**

#### **Summary of Price Schedule**

1. Site name (to be filled up by Licensee):

No.	Item	Description	CAPEX (RM)		Grand Total (RM)
			Unit Cost per Site	Total Cost	
A	Netbook Components				
1	<i>Hardware</i>	As per <b><u>Appendix 5</u></b>			
2	<i>Software</i>	As per <b><u>Appendix 5</u></b>			
B	Broadband access service	1-mth broadband subscription			

## **Appendix 8**

### **OPERATION AND MAINTENANCE SUPPORT**

#### **Maintenance and Support Services**

1. The universal service provider shall be responsible to provide maintenance and operational support to ensure that the netbooks and broadband access package, is continuously available for use. The quotation shall contain detailed information on the maintenance and support services for the individual broadband access including but not limited to the following:

##### **1.1 Preventive Maintenance for Netbook and Broadband Access Package**

No.	Item	Manpower per Site	Frequency	Description
1				
2				
3				

##### **1.2 Corrective Maintenance for Netbook and Broadband Access Package**

No.	Item	Manpower Per Site	Response time
1			
2			
3			